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reTrax

Retractable Clip-On Bluetooth® Headset with Multi-Point Pairing & Out of Range Buzzer

User Guide

Introduction

Keep your headset wires tangle-free and in place with reTrax, the latest retractable Bluetooth® headset by Promate. With a retractable, easy to use headset, now you won't have problems of untangling it while you're in a hurry answering calls. You can also wear this uniquely styled headset either as a clip or as a neck strap. Outstanding features like incoming call alert and out of range buzzer which reminds you that your phone is out of range or left behind makes this functional Bluetooth® headset a must have accessory to every smartphone user.

Packaging Content

- reTrax
- USB Charging cable
- Ear Buds
- User Guide
- Warranty Card

Specification:

- Bluetooth® Version: v3.0
- Input Power: 5 V
- Output power: 3 mW
- Impedance: 32 Ohms
- Speaker Frequency: 20-20,000 Hz
- Microphone Sensitivity: -42 dB
- Signal-to-noise Ratio: ＞80 dB
- Charging Time: 1.5 hours
- Talking time: 6 hours
- Battery Capacity: 100 mAh
- Effective distance: up to 10 meters

Features:

- Bluetooth® v3.0 headset with out of range buzzer
- Multi-point pairing to connect two Bluetooth® devices simultaneously
- Crystal Clear sound quality
- Retractable, easy to use headset
- Incoming call alert
- Wear it as a clip or as a neck strap
- Made from ABS plastic

Compatibility:

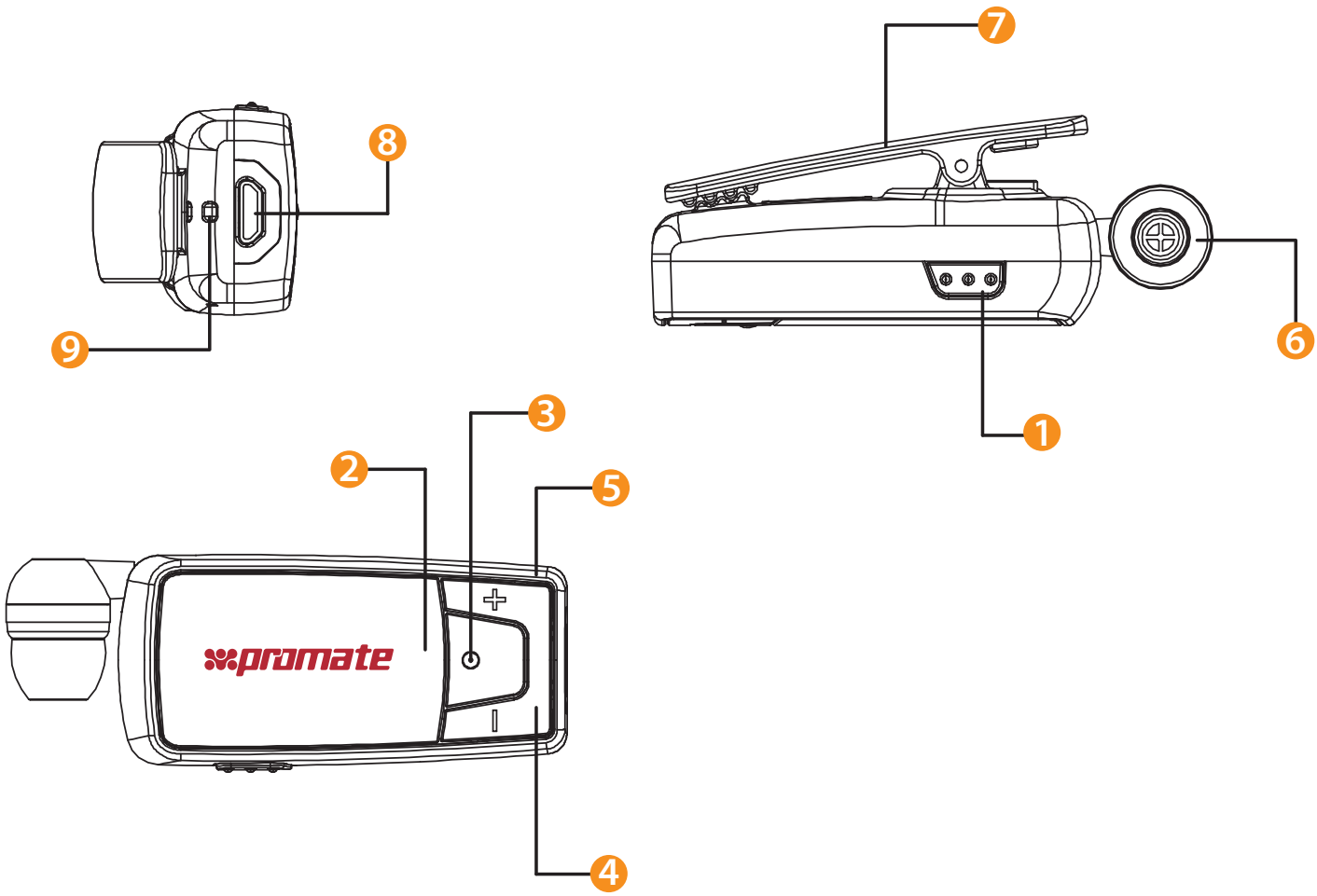
reTrax may be paired as a headset to any compatible Bluetooth® enabled devices.

Precautions

Please read all safety instructions and warnings thoroughly before using this product. Improper use of this product may result in damage to this or attached products. To keep the perfect performances of the product, kindly follow the below precautions:

1. Do not yank or forcibly pull the earphone cord.
2. Consider turning your reTrax off before placing it in your pocket or bag. If the Multi-function button is accidentally pushed, your phone may place an unintended call.
3. Do not expose reTrax to liquid or humidity, as it is not waterproof.
4. Do not use abrasive cleaning solvents to clean reTrax.
5. Do not expose reTrax to extremely high or low temperatures.
6. Do not expose reTrax to contact with sharp objects as this will cause scratches and damage.
7. Do not stick anything inside reTrax as this may damage internal components.
8. Do not attempt to replace reTrax's battery. It is built-in and is not removable.
9. Use only the manufacturer supplied charger when charging reTrax.
10. Do not disassemble the charger as it may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the headset is subsequently used.

Appearance & Interface Description:



1. Headphone cable management Button
2. Status Indicator
3. Multi-Function Button
4. Volume Button
5. Microphone
6. Speaker
7. Clip
8. Micro-USB Charging Socket
9. Neck Strap Hole

Operation Instructions:

1. Charging reTrax

Before using your reTrax for the first time, please insert the charger into the power source and connect the other end to Micro-USB charging socket of reTrax to charge the battery fully.

Status	Status Indicator	Audio (Earpiece)
1. Charging	Red light ON	No sound
2. Fully Charged	OFF	No sound
3. Low Battery	Red light for every 5 seconds	A short beep every 20 seconds
4. Out of Battery	OFF	No sound

Note: Use only the supplied charging cable for charging. Charging indication will be delayed for a few seconds if reTrax has not been used for a long period of time.

2. Power on/off reTrax

- Press and hold the Multi-function button until status indicator flashes blue. reTrax is now turned on.
- Press and hold the Multi-function button until status indicator flashes red. reTrax is now turned off.

3. Pairing reTrax

- Press and hold the Multi-function button until the status indicator flashes blue and red alternately to go into pairing mode.
- Activate Bluetooth® on your smartphone

- Set your phone to discover ‘reTrax’ and follow the instruction
- If your phone asks for a passkey or PIN code, confirm with ‘0000’ (4 zeroes). When the phone and reTrax are paired and connected, the reTrax’s status indicator will flash blue.

4. Pairing Your reTrax with Two Bluetooth® wireless technology enabled phones (Multi-point Pairing)

reTrax supports a Multi-point function to allow simultaneous pairing of reTrax with two smartphones.

- Pair reTrax with the first phone (follow the steps above in “Pairing reTrax”).
- Turn off reTrax, the first paired phone is then disconnected automatically.
- Pair the reTrax with the second phone (follow the steps above in “Pairing reTrax”).

5. Reconnecting Your reTrax

- If reTrax has been powered off, it will reconnect to the phone automatically after switching on reTrax, if not, press Multi-function button once to manually reconnect.
- If the phone has been powered off and reTrax is then disconnected, you need to press Multi-function button once to reconnect when phone turns on again. Else, reTrax will turn off automatically.

6. Using reTrax

Function	Button	Audio (Headset)	Audio (Speaker)	Status Indicator
Incoming Call	--	4 Beeps for every 2 seconds	Ringtone	Blue light flashes
Answer a Call	Press Multi-function button once to accept.	--	‘Di Do’ tone once	During the call, blue light flashes every 6 seconds
Answer a Second Call	Press “Hold and Answer” button from your phone	--	--	During the call, the blue light flashes in every 6 seconds
Reject a call	Press the Multi-function button twice	--	‘Di Do’ tone once	Blue light flashes once

Function	Button	Audio (Headset)	Audio (Speaker)	Status Indicator
• Reject a second call directly on the other connected phone during the call.				
End a Call	Press Multi-function button once to during a call to end the call.	--	'Di Do' tone once	Blue light flashes once
Voice Dialing	Hold Multi-function button	--	'Do' tone once	--
• After you hear a short beep, say the voice tag, and you must have the voice tag recorded on your smartphone. • Voice redialing is only allowed for those saved voice tag into the 1st connected phone if you have connected two smartphones.				
Last Number Redial	Press the Multi-function button twice	--	'Do' tone once	--
• Redial the call from the 1st connected phone if two smartphones are connected.				
Reset / Remove the pairing history	Press and hold the Multi-function button and Volume +	--	'Do Do' tone once	Red light flashes once
Out of range alert	--	2 Beeps sound	'Di Do' tone	Blue light flashing 2 times every 3 seconds
• reTrax will automatically reconnect within 5 minutes, otherwise it will turn off. If auto-connect is not supported, press the Multi-function button once.				
Call Transfer (from reTrax to smartphone / or vice versa)	During a conversation press the Multi-function button twice	--	'Do" tone once (both from reTrax to smartphone / or vice versa)	Blue light keeps flashing when a call is transferred from reTrax
Adjust Volume	Press the Volume +/- once to increase/ decrease by 1 level (Total 8 levels)	--	--	--
Standby mode without phone connection (No network covered)	--	--	--	Blue light flashing 2 times for every 3 seconds
Standby mode with phone connection	--	--	--	Blue light flashing 1 time for every 10 seconds

Troubleshooting:

1. **I cannot pair with my phone.**
   - Ensure your reTrax is power on and fully charged.
   - Ensure the Bluetooth® setting is activated on your phone.
   - Ensure your reTrax is at pairing mode. (flashes blue and red alternately)
   - Ensure your reTrax is not out of range of your phone.

If the above steps do not solve the problem, please turn off your reTrax and recharge it, and then try again.

2. **I cannot hear the sound in my headset.**
   - Ensure your reTrax is power on and fully charged.
   - Ensure your reTrax is paired and connected with your phone.
   - Ensure the conversation is not transferred to your phone.
   - Ensure the volume level is high enough.
3. **I cannot turn off reTrax.**

   Please press and hold the Multi-function button for a longer time, otherwise, please recharge reTrax for 2-3 seconds then disconnect the charger, the reTrax now turns off.
4. **I cannot turn on reTrax.**

   Ensure your reTrax is power on and fully charged, otherwise, please charge reTrax for 1-1.5 hours, and then turn on again.
5. **My phone cannot be auto-reconnected with reTrax.**
   - Manually connect reTrax from your phone.
   - Turn off the phone then turn it on again.
   - Turn off the reTrax then turn it on again.

   If the above steps do not solve the problem, turn off reTrax and reset it, pairing reTrax again.
6. **Can I switch off the "Beep" Sound?**

   To guarantee that the Anti-Lost function is active, the "Beep" sound cannot be switch off.
7. **I hear a short "Beep" sound suddenly, what happen?**

   It is the Anti-Lost function that alerts you that your phone is out of range or left behind.
8. **I hear a "Beep" sound during the call, what happen?**

   Low battery alert, please charge your reTrax.
9. **I hear some noise during the call, why?**

   There is an obstruction between reTrax and your phone, please remove it. Or please put your phone on the table, don't hold it on hand.

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